

## Turtle Rock Residents

The Turtle Rock Board of Governors and Civix Property Management are pleased to announce the next step in residents being able to take full advantage of the capabilities of the owners' portal in AppFolio. "Everything You Need to Know about AppFolio but Didn't Know to Ask" will be held on April 5 from 1-3PM in the Community Center and via Zoom. You can also bring your laptop or tablet to the Community Center and attend with a group of residents. Some Board of Governors representatives will be at the Community Center for the session. The Zoom information is at the end of this email. If you have activated your portal, you will also receive this information through AppFolio.

If you have already activated your portal and have looked around in AppFolio and have questions, we encourage you to submit them to [communitymanager@myturtlerock.com](mailto:communitymanager@myturtlerock.com) before end of day April 2. This will ensure your questions are addressed during the session and will help put together a Frequently Asked Questions reference guide that will be available to all residents.

If you haven't already activated your portal, please email [office@myturtlerock.com](mailto:office@myturtlerock.com) to get instructions and your credentials.

At some point, probably this summer, AppFolio will become the primary source of Association information and updates to the Turtle Rock website may be less frequent, so everyone is encouraged to activate and use the AppFolio portal as soon as possible.

We look forward to seeing you on April 5th.